

VidPrinter Privacy Policy

VidPrinter.com ("Company," "we," or "us") is committed to protecting the privacy of our users ("you" or "your"). This Privacy Policy explains how we collect, use, and share information about you through our website, <https://vidprinter.com> (the "Website"), and the services we offer (the "Services"). By using the Website or Services, you consent to the collection, use, and sharing of your information as described in this Privacy Policy.

Information We Collect

We collect various types of information to provide, maintain, and improve our Services. This includes:

- **Personal Information:** Information you provide when creating an account, such as your name, email address, and payment details.
- **Usage Information:** Information collected through your interactions with our Website, such as your IP address, browser type, device information, and cookies.
- **Third-Party Information:** Information from third-party services like Digistore24 for billing and payment processing.

Use of Your Information

We use the information we collect to:

- Provide, operate, and improve our Services.
- Offer customer support and personalize your experience.
- Send you important updates, promotional materials, and notifications.
- Analyze user behavior to enhance the functionality and security of our Website and Services.

Sharing of Your Information

We may share your information with:

- **Third-Party Service Providers:** Trusted providers, such as Digistore24, to facilitate billing and payment processing. These providers adhere to strict security measures to protect your data.
- **Legal Compliance:** Authorities or courts to comply with legal obligations, such as subpoenas or government requests.
- **Business Transfers:** In the event of a merger, acquisition, or asset sale, your information may be transferred to the new owner.

Data Retention and Deletion

We retain your information as long as your account is active or as necessary to provide you with our Services. If you wish to delete your data, you can request deletion by contacting us at support@vidprinter.com. Your request will be processed in accordance with applicable legal requirements.

Unsubscribing and Billing

To unsubscribe from our Services, please visit the billing section of the VidPrinter app (vidprinter.com) and follow the steps to cancel your subscription. Since all billing is securely managed through Digistore24, you may also contact us at support@vidprinter.com for assistance with cancellations or billing inquiries.

Changes to this Privacy Policy

We may revise this Privacy Policy from time to time. Any changes will be posted on this page, and significant updates will be communicated to you directly. Continued use of our Website or Services after updates signifies your acceptance of the updated Privacy Policy.

Contact Us

If you have any questions or concerns regarding this Privacy Policy or how we handle your data, please contact us at support@vidprinter.com.

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