

VidPrinter.com Terms and Conditions

These Terms of Service (the “Terms”) are a legal agreement between you and VidPrinter.com, and they govern your use of the VidPrinter.com website and services (collectively, the “Service”). By accessing or using the Service, you agree to be bound by these Terms and by the VidPrinter Privacy Policy, which is incorporated into these Terms by reference. If you do not agree to these Terms, you may not use the Service.

Accounts

To access certain features of the Service, you must create an account. You agree to provide accurate and complete information when creating your account and to keep your account information up to date. You are responsible for all activities that occur under your account, including any unauthorized activities. If you suspect that someone has gained unauthorized access to your account, you should notify VidPrinter immediately.

Refunds

Your satisfaction is our top priority! If it has not been more than 30 days since your payment, we're happy to refund for any unused credits—no questions asked. Just send us an email at support@vidprinter.com, and we'll take care of the rest.

No Transfer of Accounts

VidPrinter does not allow the transfer of accounts to another party.

Commercial Use

Commercial use of the Service is allowed.

Use of Company Logos and Names

By signing up for the Service with a work email address, you grant VidPrinter permission to use your company's logo and name on our landing page or in our advertisements to indicate that your company uses our Service. This permission is conditional upon your continued use of the Service.

Unsubscribing or Cancellation of Payment

To unsubscribe from our Services, please visit the billing section of the VidPrinter app (vidprinter.com) and follow the steps to cancel your subscription. Since all billing and payment information is handled and secured by our third-party payment processor, Digistore24, you may also contact us at support@vidprinter.com for assistance with your cancellation request. For any disputes or inquiries regarding billing, please refer to Digistore24's policies or contact their support directly.

Disclaimer of Warranty and Limitation of Liability

The Service is provided on an “as is” and “as available” basis. VidPrinter does not warrant that the Service will be error-free, uninterrupted, or secure, and you use the Service at your own risk. VidPrinter is not responsible for any legal issues that arise from the use of its AI-generated content.

Changes to these Terms of Service

VidPrinter may modify these Terms at any time by posting a revised version on the Service. Your continued use of the Service after the effective date of the revised Terms constitutes your acceptance of the updated Terms.

Contact the VidPrinter Team

If you have any questions about these Terms or the Service, feel free to contact us at support@vidprinter.com.